

PPG Meeting 02/07/2025

Discussion

Attended: NR, CW, LT, KM, EB, DS

- **Review of last meeting minutes**
- Covid vaccinations have now finished which was successful. The clinics stopped in June and will start again in November.
- The Diabetic talk didn't go ahead as there was not enough uptake of patients. It will be something we will look into again in the future.
- We continue to notice a large increase of positive feedback through our Family & Friends. The most common type of feedback received was how good our appointment access is. Our google reviews have also improved, we have now been receiving 5-star feedback.
- **Chairpersons report**
- KM was not able to attend the last Leicestershire Partnership Group PPG Meeting. An email has recently been sent to Leone with the minutes and information which we will share with the rest of our PPG members.
- **Staff update**
- Pharmacy Technician – Bronwyn
- Pharmacist – Bavneet

- Dr Crawford has been a salaried GP at the practice for 3 years and has now emigrated to Canada. We are in the process of interviewing for a new GP.
- Dr Evans has increased her sessions to 3 days a week (6 sessions).
- We are interviewing for a part time practice nurse as we have noticed a high demand in wound care which is taking up a lot of the nurse's time. We do have services we can refer to; however, we can only refer depending on what type of wound it is.
- Ibstock Surgery is now open on certain Saturday mornings. There will be one GP and one member of the Patient Services Team. All appointments will have been pre-booked, there will be no 'on the day' appointments. So far, we have had positive feedback about the Saturday service. One challenge we are facing is that people are parking in the car park who are not booked into the clinics but are using the car park for other services.
- We do have a good uptake of Cervical Screening. We have a good recall system. We also have access to Enhanced Access appointments at another practice within North West Leicestershire. There has been a change in guidance where recalls have now been extended from every 3yrs to every 5yrs.
- The Government has announced that Mounjaro is now available via the GP practices for weight management, unfortunately this is not the case in LLR (Leicester, Leicestershire & Rutland). It is currently in discussion on how it is going to be funded. To be eligible, individuals need to have a BMI of 40 or more, additionally they must have at least four chronic conditions i.e. Type 2 diabetes, high blood pressure, heart disease, obstructive sleep apnoea etc...

- **Focus topic**
- Barlestone Fun day 2nd August – The practice will be holding a stall at the fun day. Leone is in the process of designing leaflets to promote the PPG group (leaflets to promote the surgery and roller banners). We will also be there to answer any questions that current/newly interested patients may have.
- **AOB**
- Key for noticeboard at Barlestone – The notice board hasn't been updated recently.
- Groundwork around Barlestone – Concerns regarding how the car park is looking however the car park isn't practice land, it is owned by the council (public car park).

Next meeting: Wednesday 10th September 2025