

PPG Meeting Wednesday 22/01/2025

Discussion

Attendees: Diane Sheasby (DS), Dr Whyte, Cathie Watkins (CW), Jenny Simmons (JS), Kevin Morrell (KM), Dawn Bagnall (DB), Eddie Turner (ET), Leone Knapp (LK)

Review of previous meeting minutes:

- Chair based exercises – The palace has now stopped holding the groups for Chair Based exercises. ET mentioned a Social Prescriber who attends the surgery occasionally, use to do chair-based exercises and is happy to hold some sessions at the surgery. This is currently in discussion with ET and the Social Prescriber, the surgery is looking at holding the sessions one day in the week either at lunch time or on a Saturday.
- For housebound patients, if the patients can access internet, then they can find chair-based exercises through a website '***we are undefeatable***'.

Chairpersons report:

- No updates at present.

Practice updates:

- The Check in screen has now been fitted at Barlestone. We as a practice will inform patients through social media/Barlestone News.

- We will soon have the iPad up and running at Barlestone however this has been on hold due to the wait for the Check-In screen fitting.
- We have a new nurse join the Nursing Team. Kerry will be working 30hrs a week and will mainly be based at Ibstock however the future plans are for Kerry to hold regular clinics at Barlestone.
- There has been a change of Job Titles within the Management Team. Diane Sheasby's Job Title: Clinical & Operations Manager. Emma Burbank's: Practice Manager.
- We now have a new Phlebotomist. Teresa has been upskilled and is holding Phlebotomy clinics 3 mornings a week.

Focus Topic:

- Christmas raffle – DS thanked CW & LT for all the hard work put into the Christmas Raffle.
- CW advised to consider a sum up machine to help when raising money to keep up with the modern-day life as not all patients carry cash.
- A portion of staff members from the practice will be participating in a Wolf Run as a group in June. This will be a team building day.

Future activities:

- CW suggested as a fundraising activity within the surgery; guess the number of cotton wool balls in the jar and the winning patient will receive a prize. EB also suggested to base the activity around themes of the surgery i.e., guess amount of blood tests/Face to Face appointments.
- EB suggested holding another Health Education Day and will discuss with the partners. EB suggested that PPG sort the fundraising aspects of the day and the surgery will sort external staff to attend.

- CW mentioned that Barlestone Village are relaunching the Fun Day and PPG are welcome to hold a stall. Date of Fun Day - Saturday 2nd August 2025.
- LK will look into a banner for the PPG to use on the Fun Day.

Recruitment:

- We write an article every month for '*Ibstock Life & The Community Voice*', each month we have discussed that we will include the date of PPG meetings so we can advertise the PPG Group
- EB suggested to plan out 12 months of meetings, so we can write them up in the articles. LK will look into this and liaise with DS and KM.

Patient feedback and suggestions:

- CW raised a concern around the order of Nurses Health Checks. Dr Whyte advised that for a more accurate reading, blood pressure should be checked in the first instance to avoid possible false readings. Other checks should then be carried out afterwards.
- DB raised a concern that she received a call from the Out Of Hours service giving results.
- Dr Whyte who also works in Out of Hours explained that less experience clinicians are led by a protocol. The lab do not give 111 the full blood result information, they instead only send over the specific reading of the blood test.
- Dr Whyte advised that the feedback will be passed onto the 111/DHU team.

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AOB

- Nothing raised.

Closing remarks:

- No closing remarks.

PPG Meeting dates 2025:

Wednesday 9th April 2025

Wednesday 25th June 2025

Wednesday 10th September 2025

Wednesday 26th November 2025