

Ibstock & Barlestone surgery PPG Meeting

18th January 2023 at 6pm

Minutes

Attendees:

Sue Barker (SB) Business & Finance Manager

Diane Sheasby (DS) Clinical & Premises Manager

Sharon Coleman (SC) Staff

Emma Burbank (EB) IT & PST Manager

Eddie Turner (ET) Staff

Zuzanna Maciejewska (ZM) Staff

Dr Charon Whyte (CW) Senior GP partner

PPG members

JS, JG, LT, DB, AL

Discussion

Money raised from Christmas Raffle

- DS thanked everyone for their support with the raffle. The total raised was £341 in total between both surgeries and Ibstock business centre.
- The amount in the PPG account now stands at around £1292.

Centrifuge

- The centrifuge has now been purchased with PPG money for around £1800. This means the surgery can now perform blood tests all day as the spinning of the centrifuge preserves the bloods overnight for the blood collection the next morning.
- DS explained that this will increase capacity for blood tests, prevent significant events from happening where bloods are left off from a

collection and it will mean patients can have blood tests after they have finished work.

Minibus

- JG asked what we now should be raising for, DS responded that our focus is keeping the minibus running.
- JS asked if any of the local grants she found were applicable for the minibus, SB replied that the surgery was not applicable for the shire grant.
- DS raised if anyone knew of larger local companies which could possibly give the surgery a donation or sponsor the minibus.
- It was raised that we could approach ALDI as they are building a distribution centre in the local area.
- SC raised that we could ask for many donations from smaller businesses/groups.
- It was asked if that now the number 15 bus is being diverted from high street was the surgery seeing an increase in usage of the minibus, ZM and ET agreed that it had increased slightly. DS suggested that we could up the capacity of the bus now covid restrictions had lifted to help this.

PPG Network Meeting (Jo Gutteridge)

- JG explained that this was a meeting by the integrated care board (ICB.) they started by showing a flyer about how/why to get a covid booster.
- It was noted by SB that the flu/ covid jab campaign is now winding down.
- JG told the group about a PPG member from another practice had come up with an accessing care at the surgery leaflet which is given out when a patient registers explaining how appointments and accessing care works at the surgery, it was discussed that Ibstock and Barlestone could also create one of these leaflets.
- JG explained that it was split into four sections tackling health inequalities, how to be born well, live well and die well.

AOB

- DS raised that Ibstock parish council have requested that representatives from the surgery come and answer questions that they may have

- JS raised that there was a lot of questions around how section 106 money contributes to the surgery and how this has paid for the renovation
- It was agreed by multiple members that it would be a good opportunity to explain how this works and that the GP partners are contributing to the building work.
- LT also noted that it would be useful for the surgery to do the same with Barlestone parish council.
- The demand on the phones was discussed, long waiting times on the phones are due to unprecedented demand but it was explained that the surgery is getting a new phone system which will make accessing the surgery via phone easier. JS asked if we can promote that we do have this demand, CW explained we will when we can produce call stats which we will be able to do with the new system.
- AL said he will inform Heather patients as they ask him regularly why they cannot access the surgery through phone.
- LT asked if the phones will be separated for Barlestone again as it was pre covid, management explained there are no plans to reinstate the phones at Barlestone.
- Online access was discussed and that this was one way to book without having to use the phone system, DB asked if the online system gives you times for telephone appointments, CW explained the NHS app does.

Please note – our next meeting will be held at Ibstock Surgery on Wednesday 29th March 2023, at 6pm.